

VYPE eTANK PRO RECALL

IMPORTANT CONSUMER SAFETY INFORMATION



VYPE eTank Pro e-cigarette - Product recall

At Vype our consumers are central to everything we do and we never compromise on quality or safety.

A small number of consumers have brought to our attention some issues with their Vype eTank Pro device. These issues relate to the potential for the battery to short circuit in particular product batches, which may pose a fire risk.

If you purchased a device or a standalone battery for Vype eTank Pro which has one of the product codes listed below, we ask you to return your Vype eTank Pro or the standalone battery you purchased to us so we can replace it for you. The quickest way to do this is to contact us by email at etankpro@govype.com or alternatively, you can contact us by phone at 0800 520 0150.

For more information about how to check the product code on your device, please go to www.govype.com/uk/batchcode or use the QR code below.

We are doing this as a precautionary measure. We take product safety and quality very seriously and we want to make sure all our consumers are satisfied with their purchases.

Locate the product code on the back of the box



Locate the product code on the top of the battery

-  1 Unscrew your clearomiser from your Vype eTank Pro battery
-  2 Locate the product code from the top of the battery
-  3 If your product code is listed in the table below, then please get in touch with us immediately using our details below.

AFFECTED PRODUCT CODES

IUK1UG19MBC	IUK1UG19ABC	I6J19MAECetp1	I6J19AAECetp1
I6J19NAECetp1	I6J20MAECetp1	I6J20AAECetp1	I6K09MAECetp1
I6K09AAECetp1	I6K09NAECetp1	I6K10MAECetp1	I6K10AAECetp1
I6K10NAECetp1	I6K11MAECetp1	I6K11AAECetp1	I6K11NAECetp1
I6K12MAECetp1	I6L09MAECetp1	I6L09AAECetp1	I6L14MAECetp1
I6L14AAECetp1	I6L14NAECetp1	I7A04MAECetp1	I7A04AAECetp1
I7A04NAECetp1	I7A05MAECetp1	I7A05AAECetp1	I7A05NAECetp1
I7A07MAECetp1	I7A07AAECetp1	I7A07NAECetp1	I7A08MAECetp1

- 4 Contact the Vype Care team on: etankpro@govype.com or 0800 520 0150

